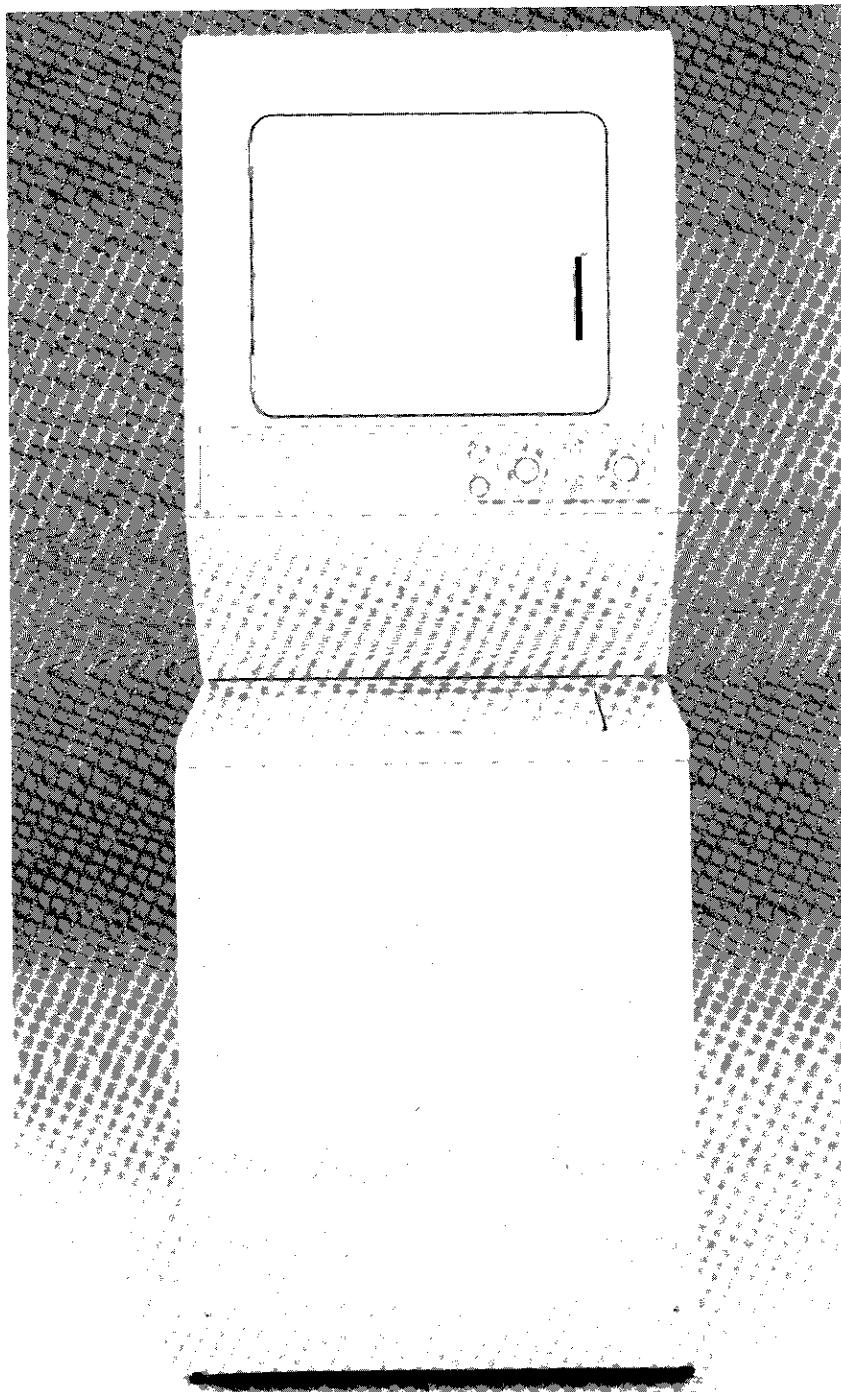




# USE AND CARE MANUAL

## STACKED LAUNDRY CENTER

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MODELS LSE2704W, LSE2704W-C, LSG2704W

## ■ ABOUT YOUR JENN-AIR

Congratulations on your choice of a Jenn-Air stacked laundry center! Its unique design provides large full-size capacity in half the floor space of traditional side-by-side washers and dryers. As you use your new washer/dryer we know you will appreciate the many features that provide excellent cleaning and drying results, energy efficiency, convenience and dependability. On the following pages you will find a wealth of information regarding all aspects of your beautiful new laundering center. By following these instructions carefully, you will be able to achieve excellent results with your washer/dryer.

For future reference we suggest you retain this manual after recording the model number and serial number (six numbers and two letters) of this automatic washer/dryer in the spaces provided below.

This information can be found on the data plate located on the upper left corner of the dryer door recess.

Model

Serial No.

**WARNING: For your safety the information in this manual must be followed to minimize the risk of fire or explosion or to prevent property damage, personal injury or loss of life.**

—**Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.**

—**WHAT TO DO IF YOU SMELL GAS**

- **Do not try to light any appliance.**
- **Do not touch any electrical switch; do not use any phone in your building.**
- **Clear the room, building or area of all occupants.**
- **Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.**
- **If you cannot reach your gas supplier, call the fire department.**

—**Installation and service must be performed by a qualified installer, service agency or the gas supplier.**

**WARNING — To reduce the risk of fire, electric shock, or injury to persons, read the **IMPORTANT PERSONAL SAFETY INSTRUCTIONS** on page 1 before operating this appliance.**

## ■ YOUR NEW JENN-AIR LAUNDRY CENTER

The controls for the stacked washer and dryer are convenient and easy to use. The washer and the dryer can be run at the same time or either by itself.

The following pages offer detailed instructions on how to use your new stacked washer and dryer. The first section of the instruction book is for the washer (pp. 3-5), the last section is for the dryer (pp. 6-7).

# ■ ■ ■ **IMPORTANT PERSONAL SAFETY INSTRUCTIONS**

**WARNING** — To reduce the risk of fire, electric shock or injury to persons when using your appliance, follow basic precautions, including the following:

1. Read all instructions before using the appliance. Retain all instructions for future use.
2. Installation-Install and locate this appliance according to the Installation Instructions.
  - a. This appliance must be properly grounded. Never plug the appliance electric cord into a receptacle which has not been grounded adequately and in accordance with local and national codes.
  - b. This appliance must be connected to a properly rated, protected, and sized power supply circuit.
  - c. Do not install or store this appliance where it will be exposed to temperatures below freezing or exposed to the weather.
  - d. This appliance must be connected to adequate plumbing and drain facilities.
3. If someone should get an electrical shock from the appliance, disconnect the electrical power. DO NOT OPERATE until it has been repaired by an authorized Jenn-Air Service Contractor.
4. To prevent injury to children:
  - a. Do not allow children to play on, in, or with the appliance. Close supervision of children is necessary when using the appliance.
  - b. Keep all laundry aids out of reach of children preferably in a locked cabinet. Use laundry aids only as directed by the manufacturer and observe all warnings on the container labels.
  - c. Destroy the carton and plastic bags after unpacking the appliance. Cartons covered with rugs, bed-spreads, or plastic sheets can create a chamber with inadequate ventilation.
  - d. Remove the door to the washing and drying compartment before the appliance is removed from service or discarded.
5. **WARNING** — To avoid the possibility of fire or explosion:
  - a. Do not wash or dry articles that have been previously cleaned in, washed in, soaked in, or spotted with gasoline, dry-cleaning solvents, other flammable or explosive substances as they give off vapors that could ignite or explode. Any material on which you have used a cleaning solvent, or which is saturated with flammable liquids or

solids, should not be placed in the appliance until all traces of these flammable liquids or solids and their fumes have been removed. There are many highly flammable items used in homes, such as: acetone, denatured alcohol, gasoline kerosene, oil, chemical solvents, some liquid household cleaners, some spot removers, turpentine, waxes and wax removers.

- b. Do not add gasoline, dry-cleaning solvents, or other flammable or explosive substances to the wash water. These substances give off vapors that could ignite or explode.
- c. **HYDROGEN GAS IS EXPLOSIVE.** Under certain conditions, hydrogen gas may be produced in a hot water system that has not been used for 2 weeks or more. If the hot water system has not been used for such a period, before using a washing machine or combination washer-dryer, turn on all hot water faucets and let the water flow from each for several minutes. This will release any accumulated hydrogen gas. As the gas is flammable, do not smoke or use an open flame during this time.
- d. Do not use heat to dry articles containing foam rubber (may be labeled latex foam), plastics or similarly textured rubber like materials. Foam rubber materials when heated, can under certain circumstances produce fire by spontaneous combustion.
- e. **WARNING:** Recent studies have shown that if vegetable oil contaminated materials are incompletely washed a carry-over and buildup of the oil may contribute to a chemical reaction (spontaneous combustion) that could cause a load to catch fire by itself. This would be more likely to happen if the load were left in the dryer after tumbling stopped or if items were folded and stacked while warm.
- f. Keep area around and underneath the appliance free from the accumulation of combustible materials such as lint, paper, rags, gasoline, and all other flammable vapors and liquids.
- g. Do not allow storage of any material to obstruct the ventilation air opening of the dryer.
- h. To prevent extended drying time and risk of fire. **CLEAN LINT SCREEN BEFORE EACH LOAD.**
- i. The interior of the dryer and the exhaust duct should be cleaned periodically by a qualified service technician.



- j. The exhaust system should be periodically examined for damage to the exhaust duct and for free operation of the exhaust deflector. Keep the area around the exhaust opening and surrounding areas free from the accumulation of lint, dust and dirt.
- k. For Gas Dryers: Gas dryers are equipped to operate on natural gas only. To convert a gas dryer for operation with other gases, the services of a qualified Jenn-Air Service Contractor must be obtained.
6. Do not reach into the appliance if the tub, agitator or dryer drum is moving.
7. Do not tamper with controls.
8. Do not repair or replace any part of the appliance or attempt any servicing to prevent personal injury and damage to the appliance.
9. Keep pets away from dryer, and keep dryer door closed at all times except while loading or unloading. Pets may enter the dryer unnoticed when the door is open and become entrapped when the door is closed.
10. The agitator should not be removed. If the agitator is removed, it must be pushed down completely and the locking screw tightened before the washer is operated.
11. Do not use fabric softeners or products to eliminate static (unless recommended for use in clothes dryers by the manufacturer of the fabric softener or product).
12. Do not wash fiberglass articles unless label states they are machine washable. Most fiberglass articles shed small particles of glass that will not readily rinse out of the washer. These particles may get on clothing in later loads and cause skin irritation and discomfort. Be sure to rinse the washer thoroughly before using it again.
13. Do not dry fiberglass articles unless recommended by the manufacturer.
14. Observe these precautions when using cleaning fluids, spot or stain removers, etc.:
  - a. Use only according to the manufacturer's directions as stated on the label or carton.
  - b. Use outdoors or in a well ventilated area.
  - c. Use only products labeled "NON-FLAMMABLE".
- d. After using these removers, thoroughly rinse the clothes by hand before they are placed in the washer. Some of the components and the finish of these removers – for example: rust remover – will damage the components and the finish of the washer.
15. Improper laundering of flame retardant finishes could remove them. Therefore, follow garment manufacturer's instructions carefully.

## **SAVE THESE INSTRUCTIONS**

Appliances with the  symbol on the data plate have been listed with Underwriters' Laboratories, Inc. Those with a CSA Monogram on the data plate have been certified by the CSA Testing Laboratories as complying with Canadian Standards Association requirements. Gas dryers with an AGA symbol on the data plate have been design certified with the American Gas Association; those with a CGA symbol on the data plate have been approved by the Canadian Gas Association. Nevertheless, as with any equipment using electricity and having moving parts, there are potential hazards. To use this appliance safely, the operator should become familiar with the instructions for operation of the appliance and always exercise care when using it.

## **Important Safety Notice & Warning**

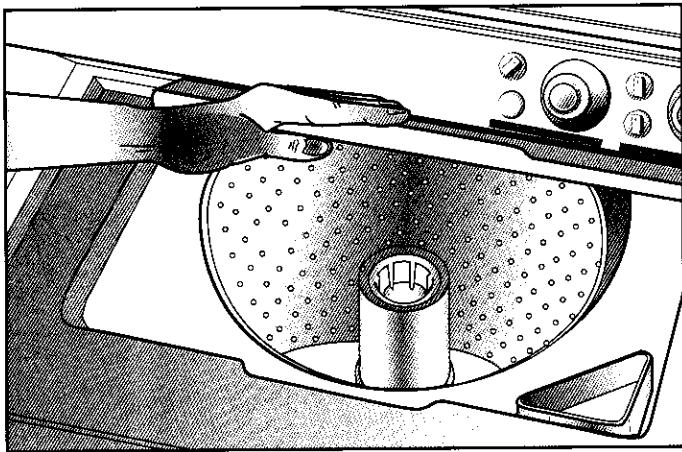
The California Safe Drinking Water and Toxic Enforcement Act of 1986 (Proposition 65) requires the Governor of California to publish a list of substances known to the State of California to cause cancer or reproductive harm, and requires businesses to warn customers of potential exposures to such substances.

Users of this appliance are hereby warned that the burning of gas can result in low-level exposure to some of the listed substances, including benzene, formaldehyde and soot, due primarily to the incomplete combustion of natural gas or liquid petroleum (LP) fuels. Exhaust ducts should be kept free of obstructions and properly exhausted dryers will minimize exposure.

# ■ PREPARING TO WASH

## 1. LIFT THE LID

The washer lid lifts up and down to open and close. Internal springs will hold the lid in the open position until pulled down to close.



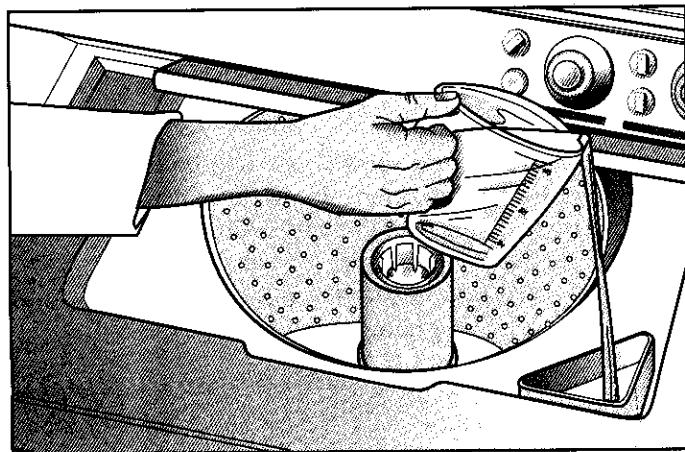
## 2. ADD BLEACH, if needed

Undiluted liquid chlorine bleach may be added to the bleach dispenser as shown. Carefully measure the amount of bleach recommended on label of bleach bottle for the following number of gallons of water: SMALL - 11 gallons (9 Imperial gallons; 42 liters); MEDIUM - 13 gallons (11 Imperial gallons; 49 liters); LARGE - 16 gallons (13 Imperial gallons; 61 liters). Properly diluted bleach will be added automatically to the wash water.

**NOTE:** Be careful whenever you use liquid chlorine bleach. Do not pour directly on fabrics. Wipe up spills with a paper towel.

Oxygen bleach may be added by following the instructions on the package. Do not put powdered bleach or detergent in the bleach dispenser.

**NOTE:** All bleaches, whether liquid or granular, are powerful chemicals and can cause fabric damage such as tears or color loss if not used properly.



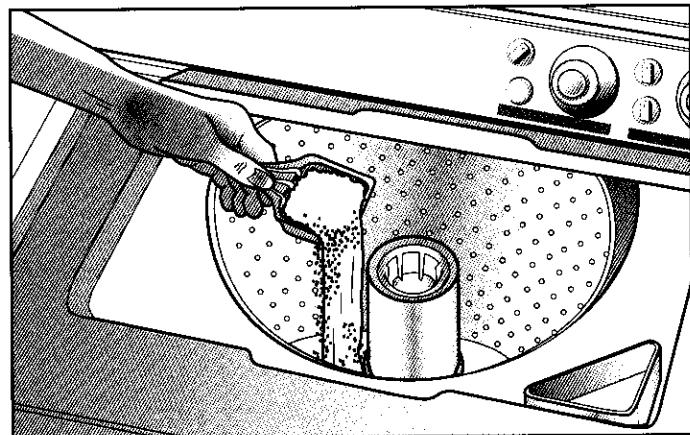
## 3. ADD DETERGENT

You may use liquid or granular laundry detergent. Add a measured amount before loading.

Read and follow the manufacturer's recommendations for using the correct amount. Most instructions are for washing an "average" load. If the degree of soil is heavier than average or the water is harder than 6 grains per gallon, more detergent should be used.

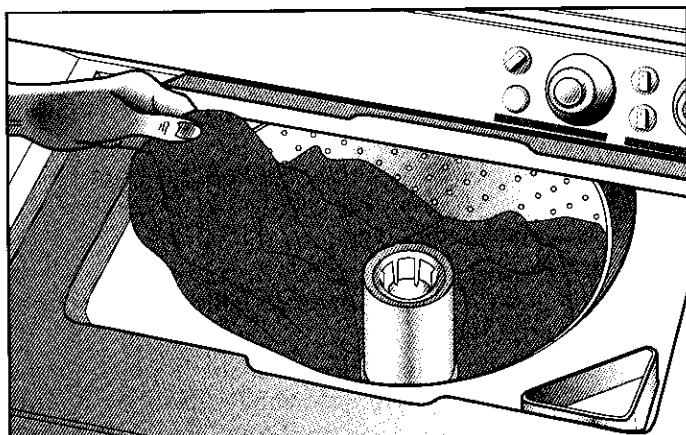
Wipe up any spills of liquid laundry detergent on the washer.

Do not add detergent to the fabric softener cup.



## 4. PLACE CLOTHES IN WASHER

Put dry, unfolded clothes loosely in the tub, up to the top row of holes for a maximum load. Do not pack or wrap items around the agitator. Be sure to empty all pockets and mend any holes or tears. An overlooked pen, crayon, lipstick, eraser, knife, nail, or other similar objects being left in a pocket may result in permanent damage to the wash load.



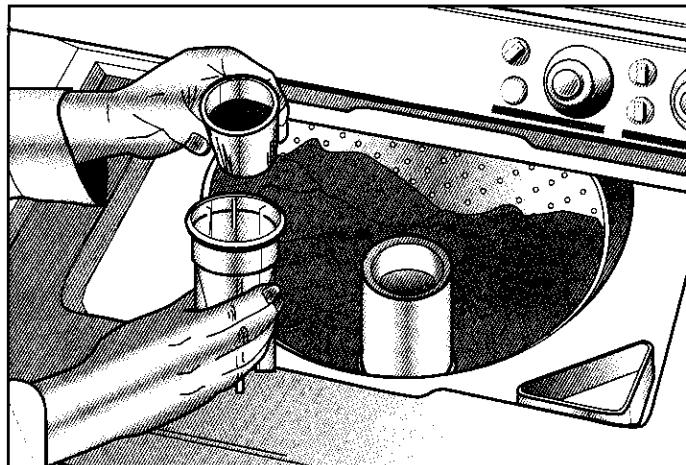
## 5. ADD FABRIC SOFTENER, if desired

Add the recommended amount to the cup in top of the agitator. The cup may be lifted out for easy filling. Add water to bring liquid level just below openings at the rim of the cup. Diluted fabric softener will automatically be added to the final rinse. (Always dilute fabric softener with warm water.)

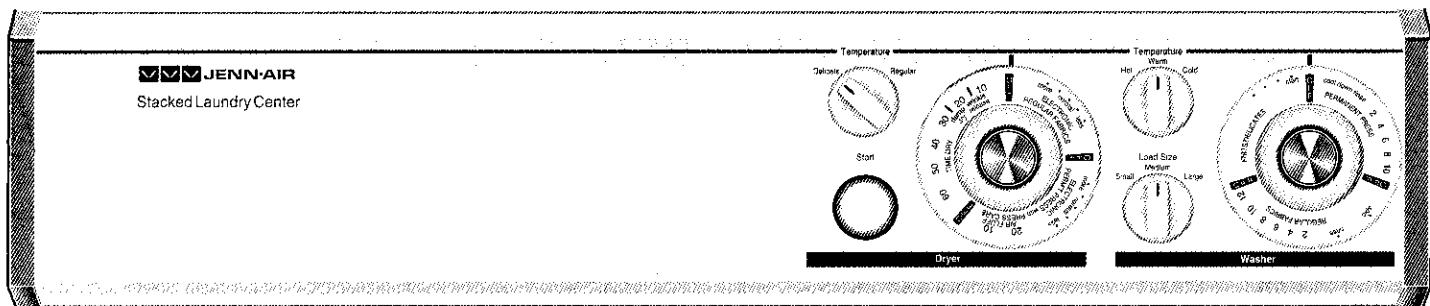
When using fabric softener, do not interrupt the spin following wash because the softener will go into the washbasket at the wrong time.

Periodically clean the cup with hot water and a soft brush or cloth.

## 6. Close the lid and you are ready to set the controls.



# ■ OPERATING THE WASHER CONTROLS



## 1. SELECT WATER LEVEL

Water level is selected by turning the load size selector knob to the Small, Medium, or Large setting.

Remember, for best washing results, clothes must circulate freely. If too little water is used, poor cleaning, linting and excessive wear may result.

**SMALL**—Use this setting when tub is less than 1/2 full of clothes. Tub fills with 11 gallons (9 Imperial gallons; 42 liters).

**MEDIUM**—Use this setting when tub is from 1/2 to 3/4 full of clothes. Tub fills with 13 gallons (11 Imperial gallons; 49 liters).

**LARGE**—Use this setting when tub is from 3/4 to full of clothes. Tub fills with 16 gallons (13 Imperial gallons; 61 liters).

**NOTE:** When laundering permanent press items, delicates, washable woolens or loosely knit items, never use less than the MEDIUM setting. This will minimize shrinkage, wrinkling and pulling of seams.

## 2. SELECT WATER TEMPERATURE

**HOT**—Wash water will be the temperature of the water coming from the hot water faucet. Rinse water will be cold. Use this setting for heavily soiled whites and colorfast items. The water heater should be set to a minimum of 120°F, with hotter water temps up to 140°F for best results.

**WARM**—Wash water will be a mixture of water coming from the hot and cold water faucets. Rinse water will be cold. Use this setting for delicates, colored items or permanent press garments with light to moderate soil.

**COLD**—Wash and rinse water will be the temperature of the water coming from the cold water faucet. Use this setting to minimize fading of brightly colored items and shrinking of washable woolens.

**NOTE:** Water below 65°F is too cold to dissolve and activate granular detergents.

### 3. SELECT CYCLE AND TIME

Push in the cycle control knob and turn clockwise to the proper cycle and wash time.

For *REGULAR FABRICS*, turn the control knob to 6-10 minutes for normally soiled loads; up to 12 minutes for more heavily soiled loads; and less than 6 minutes for lightly soiled loads.

For *PERMANENT PRESS* loads, set the control knob at 6-8 minutes for normally soiled permanent press items; up to 10 minutes for more heavily soiled permanent press items; and less than 6 minutes for lightly soiled items. *NOTE:* This *PERMANENT PRESS* cycle can also be used for non-permanent press items when additional rinsing is needed.

For *DELICATE* loads (garments of delicate construction, sheer fabrics, lace trimmed and embroidered items, lingerie, washable woolens, and "handwashable" items), set the control knob at start. The washer will fill, then agitate and soak alternately, and proceed through the rinse and final spin. See below for cycle description.

### 4. START THE WASHER

Pull out the cycle control knob to start the washer. It will fill to the selected water level with the selected wash water temperature. After filling, it will agitate for the selected number of minutes.

**The washer will pause briefly throughout each cycle. These pauses are normal.**

This washer is designed so that it will not fill, agitate or spin when the lid is open. Should the lid be opened during a cycle, the washer will stop; when the lid is closed and the control knob is pulled out, the washer will resume its cycle at the point it was interrupted.

*NOTE:* If an unbalanced load occurs during the spin, the washer will automatically stop. If this happens, push in the knob, open the lid, redistribute the load, close the lid and pull out the control knob.

## CYCLE DESCRIPTION

| REGULAR FABRICS      | PERMANENT PRESS      | DELICATE FABRICS     |
|----------------------|----------------------|----------------------|
| Fill                 | Fill                 | Fill                 |
| WASH                 | WASH                 | WASH                 |
| SPIN & DRAIN         | SPIN & PARTIAL DRAIN | SOAK                 |
| SPRAY RINSE          | Fill with cold water | WASH                 |
| SPIN & DRAIN         | AGITATE              | SOAK                 |
| Fill                 | SPIN & DRAIN         | WASH                 |
| DEEP RINSE & AGITATE | Fill with cold water | SPIN & DRAIN         |
| SPIN & DRAIN         | DEEP RINSE & AGITATE | SPRAY RINSE          |
| SPRAY RINSE          | SPIN & DRAIN         | SPIN & DRAIN         |
| FINAL SPIN           | SPRAY RINSE          | Fill                 |
|                      | FINAL SPIN           | DEEP RINSE & AGITATE |
|                      |                      | SPIN & DRAIN         |
|                      |                      | SPRAY RINSE          |
|                      |                      | FINAL SPIN           |

## TOTAL WATER USAGE

|              | <i>Regular or Delicate Cycle</i>                 | <i>Permanent Press Cycle</i>                                     |
|--------------|--|--|
| SMALL.....   | Approx. 24 gallons.....<br>(20 Imperial gallons) | Approx. 30 gallons.....<br>(25 Imperial gallons)<br>(91 liters)  |
| MEDIUM ..... | Approx. 30 gallons.....<br>(25 Imperial gallons) | Approx. 40 gallons.....<br>(33 Imperial gallons)<br>(114 liters) |
| LARGE.....   | Approx. 36 gallons.....<br>(30 Imperial gallons) | Approx. 50 gallons.....<br>(42 Imperial gallons)<br>(136 liters) |
|              |  | (189 liters)   |

# ■ PREPARING TO DRY

## 1. CHECK THE LINT FILTER

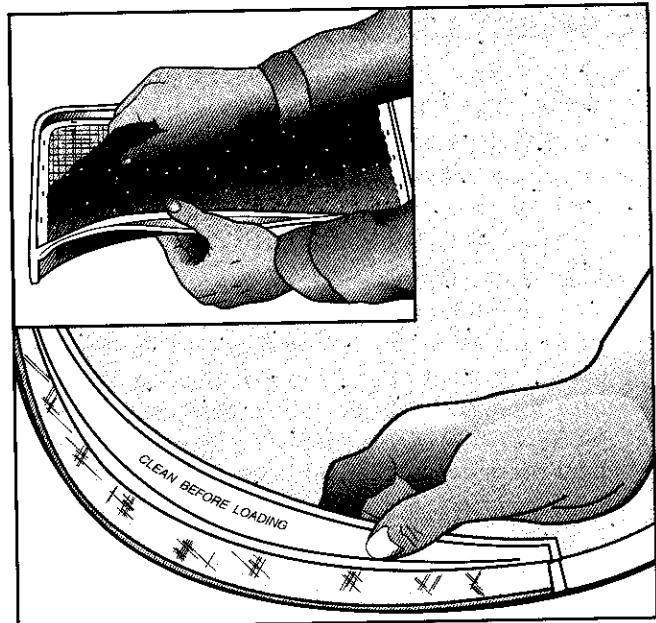
Clean the lint filter after each load. It's best to check this when the dryer is empty to prevent lint from falling onto items inside the dryer.

To clean, pull the filter out and remove any lint. (See illustration at right.) Failure to clean the filter will cause loads to take longer to dry and make the dryer operate less efficiently.

Replace the filter by pressing it firmly into position.

**NOTE: Do not operate the dryer without the lint filter in place.**

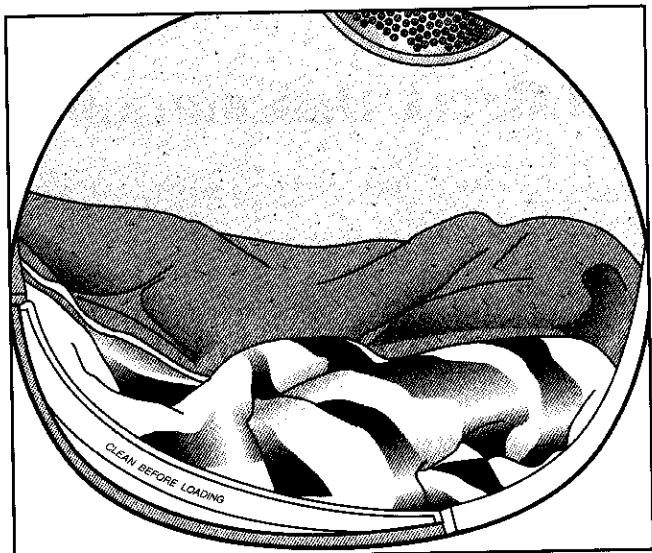
While the lint filter will catch practically all of the lint from the clothes, some fine lint dust will get through and may build up in the exhaust ducting. It is important that the ducting be cleaned out with a vacuum cleaner every year to maintain efficient drying. The hinged cover in the hood at the outside end of the exhaust duct should be cleaned more frequently to keep it free to open and close.



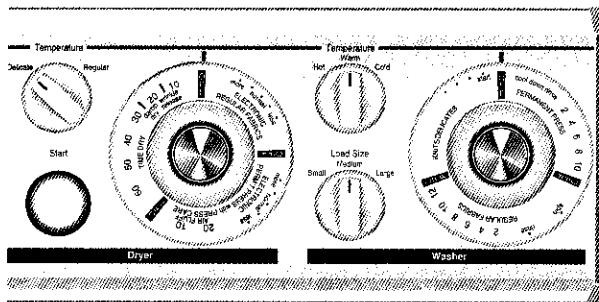
## 2. LOAD THE DRYER

A proper washer load is a proper dryer load. Do not combine loads. Avoid drying very small loads or mixed loads of heavy, hard-to-dry items and lightweight ones. Normal sized loads dry most efficiently. (A full load is shown below.)

**NOTE: If you are using a dryer-added fabric softener, it should be added with the load before starting the dryer. Adding one after the load is warm can cause greasy-looking softener stains.**



# ■ OPERATING THE DRYER CONTROLS



## 1. SELECT DRYING TEMPERATURE

Turn the temperature selector knob to the proper drying temperature. The choices are:

**REGULAR** — Use this setting for drying sturdy cottons or regular garments and those items labeled "Tumble Dry," etc.

**DELICATE** — Use this setting for drying those heat-sensitive items labeled "Tumble Dry Low," "Tumble Dry Warm," etc.

## 2. SELECT THE CYCLE

The Electronic Dry Control cycles include Regular Fabrics and Permanent Press. These cycles provide automatic sensing of the moisture amount in the load and shut off when the selected dryness is reached. The time required to reach that dryness will vary for each load according to the size of the load, the weight of the fabric, length of venting, etc. For these cycles, turn the cycle control to the desired start position.

The Time Dry cycle does not sense the moisture, but rather, dries items by setting a desired time on the controls.

**REGULAR FABRICS** — Use this cycle for non-permanent press loads such as towels, underwear, etc. At the end of the cycle there is an automatic cool down of approximately 7 minutes and a momentary buzzer.

**PERMANENT PRESS** — Use this cycle for permanent press loads or no-iron fabrics such as nylon, acrylic, polyester or blends. At the end of the cycle there is an automatic cool down of approximately 30 minutes to minimize wrinkling. The buzzer will sound once or twice during the cool down to let you know the cycle is nearly over and again when the dryer turns off.

**TIME DRY** — This cycle may be used for any load when Electronic Dry is not preferred. Set the dial to the amount of time desired. This will be followed by

approximately 5 minutes of cool down and a momentary buzzer.

**WRINKLE RELEASE** — Found in the Time Dry portion of the dial, use this cycle to release wrinkles from items that are clean and dry but slightly wrinkled from a crowded closet or suitcase or from sitting in the dryer after the cycle is complete. It provides 10 minutes of heated tumbling and 5 minutes of cool down.

**DAMP DRY** — To partially dry items to a damp state, select "damp dry" on the Time Dry portion of the controls. The clothes will tumble in heated air for 20 minutes, then cool air for 5 minutes.

**AIR FLUFF** — Turn the cycle selector dial to the AIR FLUFF portion for the desired number of minutes. This provides tumbling without heat.

## 3. PUSH THE BUTTON TO START

This dryer is designed so that it will not operate when the door is open. If the door is opened before the cycle is complete, the door must be closed and the start button pushed again to restart the dryer.

## 4. REMOVE LOAD IMMEDIATELY

At the completion of any cycle, a buzzer will sound momentarily to let you know the dryer has shut off. On the Permanent Press cycle, the buzzer will sound after the normal cool-down period to let you know Press Care tumbling has begun and the load can be removed at any time.

## 5. DRYER ENERGY SAVING TIPS

- Clean the lint filter after each cycle for greater efficiency and performance.
- Avoid overloading the dryer. A proper wash load is a proper dryer load. Do not combine loads. Avoid drying very small loads or mixed loads of heavy, hard-to-dry items with lightweight ones.
- Properly select and check exhaust venting. Four inch rigid metal ducting is recommended to prevent lint collection and improve dryer operation. Periodically check the ductwork for any obstructions that could reduce the airflow and efficiency.
- Remove items from the dryer as soon as tumbling stops for best results and efficiency. This reduces wrinkling and ironing.

# ■ ■ ■ INSTALLATION AND MAINTENANCE

## EXHAUSTING THE DRYER

A proper exhaust system is critical for good drying results. Restricted airflow affects dryer performance and results in longer drying times. Exhaust ductwork guidelines:

- Use 4" diameter rigid metal exhaust duct. Do not use smaller duct. Minimize the length of duct and the number of elbows. Secure joints with duct tape. Do not use screws.
- **Never use plastic or nonmetal flexible duct.** This can kink, cause lint buildup and reduce airflow which creates service problems.
- If flexible duct must be used, use only the type with a stiff sheet metal wall. Do not kink or crush the duct. Do not use flexible duct with a thin foil wall.
- Clean out previously used exhaust duct. Replace kinked or crushed sections. Be sure exhaust vent hood flap opens and closes freely.
- Refer to the installation instructions for additional dryer exhaust information.

## CARING FOR THE STACKED WASHER AND DRYER

### CONTROL PANEL CARE

Clean the control panel with a soft damp cloth. Do not use any abrasive powders or cleaning pads.

### CABINET CARE

Simply wipe off any marks with soap and water, followed with an appliance wax if desired.

### WASHER LINT FILTER CARE

The lint filter is located in the center of the agitator. After each use, take the lint filter out of the agitator and clean any lint off the screen. Because of the effectiveness of the draining system, normally there will be little or no lint on the filter. More lint will be collected when washing very linty loads, such as terry cloth towels, throw rugs or blankets.

### DRYER TUMBLER CARE

If the tumbler becomes stained by a crayon, ink pen or other item inadvertently left in a garment, clean the tumbler with an all purpose cleaner such as: Fantastik, Soft Scrub or Formula 409®.\* Then tumble old towels or rags to remove any excess stain.

### DRYER EXHAUST SYSTEM CLEANING

While the lint filter will catch practically all of the lint from the load, some fine lint dust will get through and may build up in the venting. It is important that the venting be cleaned out every year to maintain efficient drying. The hinged cover in the hood at the outside of the home should be cleaned more frequently to keep it free to open and close.

Refer to the Installation Instructions for more details on proper venting.

### STORING THE STACKED WASHER AND DRYER

Washers can be damaged if water is not removed from hoses and internal components before storage. Prepare the washer and dryer for storage as follows:

- Select the Regular Fabrics cycle and add one cup of bleach or white vinegar to a full load of warm or hot water without clothes. Run the washer through a complete cycle.
- Turn the water faucets off and disconnect the inlet hoses.
- Advance the cycle control knob to the final spin of the Regular Fabrics cycle and drain any water that may be in the drain hose.
- Disconnect the washer and dryer from the electrical supply and leave the washer lid open to let air circulate inside the tub.
- Clean the dryer tumbler with an all purpose cleaner such as Fantastik or Formula 409®\* and disconnect from the power supply.

*\*Brand names are trademarks of the respective manufacturers.*

# ■ BEFORE YOU CALL FOR SERVICE, CHECK THESE POINTS. . .

## IF YOUR WASHER:

| WON'T FILL | WON'T AGITATE | WON'T SPIN OR DRAIN | STOPS | LEAKS WATER | IS NOISY | WATER TEMP. IS INCORRECT | POSSIBLE REASON — DO THIS TO CORRECT  |
|------------|---------------|---------------------|-------|-------------|----------|--------------------------|---|
| X          | X             | X                   | X     |             |          |                          | Plug cord into electrical outlet. Check fuse or reset circuit breaker. Set selector to proper cycle and pull knob out to on position.   |
| X          |               |                     |       |             |          | X                        | Turn both faucets on fully.   |
| X          |               | X                   | X     |             |          |                          | Straighten hoses. Eliminate kinked hoses. If there is a drain restriction, call for service.  |
| X          | X             | X                   | X     |             |          |                          | Close lid and pull knob.  |
|            |               | X                   | X     |             |          |                          | Off-balanced load. Redistribute clothes evenly, close lid and pull knob. Check for leveling. Be sure water fill is acceptable for load size.  |
|            |               |                     |       | X           |          |                          | Make sure hose connections are tight at faucets.  |
|            |               |                     |       | X           |          |                          | Make sure end of drain hose is correctly inserted in and secured to drain facility.   |
|            | X             |                     | X     |             |          |                          | This may be a pause or soak period. Wait several minutes and it may start again.  |
|            |               |                     |       |             | X        |                          | Make sure washer is level and firm to the floor.  |
|            |               |                     |       |             |          | X                        | Make sure temperature selector is correctly set. Make sure hoses are connected to correct faucets and inlet connections. Be sure water supply is regulated correctly. Flush water line before filling washer. |
|            |               | X                   | X     |             |          |                          | Suds lock — caused by too much suds. Rewash without detergent. Use correct amount of low-sudsing detergent.   |
|            |               |                     |       |             |          | X                        | Check the water heater. It should be set to deliver a minimum of 120°F hot water at the tap. Also check water heater capacity and recovery rate.  |
| X          | X             |                     |       |             |          | X                        | Hose filter screens plugged. Disconnect hoses and clean screens.  |

## IF YOUR DRYER:

| DOES NOT RUN | DOES NOT HEAT | DOESN'T DRY CLOTHES PROPERLY | IS NOISY | POSSIBLE REASON — DO THIS TO CORRECT   |
|--------------|---------------|------------------------------|----------|--|
| X            |               |                              |          | • Opening the door during operation stops the dryer. The start button must be pushed after closing the door to restart the dryer.  |
| X            | X             |                              |          | • Be sure cord is plugged into a live electrical outlet and the connection is not loose.<br>• Check fuse or reset circuit breaker.   |
| X            | X             | X                            |          | • Close dryer door, set for proper cycle and time, then press start button or dial.  |
|              | X             | X                            |          | • Be sure dryer is set for a heat setting and not air-fluff.<br>• If you have a gas dryer, check to see that the gas valve is turned up.<br>• Clean lint screen and be sure exhaust duct to outside is not blocked.  |
|              |               | X                            |          | • Be sure dryer is not overloaded. One washer load should equal one dryer load.<br>• For time dry, be sure you have selected the proper time for load. For electronic dry, adjust dryness control to more, normal or less dry setting.<br>• Exhaust duct is too long, too small, or has more than 2 bends or is made of plastic flexible material. Replace with metal.<br>• Heavy garments were not sorted from lightweight garments.<br>• Washer spin cycle may not be extracting water properly. |
|              |               |                              | X        | • Check to see if there are any foreign objects such as coins, buttons, or nails which could damage clothes as well as the dryer. Remove promptly.   |

**SPECIAL NOTE ON GAS DRYERS:** Fumes from products such as paints, varnishes, waxes, etc., can be pulled into the dryer when operating. A gas-like odor in the load will result until the fumes diminish.

# JENN-AIR FULL-SIZE STACKED WASHER AND DRYER WARRANTY

## FULL ONE YEAR WARRANTY

For one (1) year from the date of original purchase, any part which fails in normal home use will be repaired or replaced free of charge.

## LIMITED PARTS WARRANTY

After the first year from the date of original purchase, through the time periods listed below, the designated parts which fail in normal home use will be repaired or replaced free of charge for the part itself with the owner paying all other costs, including labor.

**SECOND YEAR** – All Parts.

**THIRD YEAR THROUGH TENTH YEAR** – All Parts of the Transmission Assembly.

## ADDITIONAL LIMITED WARRANTY AGAINST RUST

Should any of the parts listed below rust during the one year period starting from the date of original purchase, repair or replacement will be made free of charge. After the first and through the fifth year, repair or replacement will be made free of charge for the part itself, with the owner paying all other costs, including labor. Parts covered by this warranty are:

**AUTOMATIC WASHER:** Exterior Cabinet, Top, Lid, and Baseframe.

**DRYER:** Exterior Cabinet, Top, Door, Clothes Tumbler, Tumbler Front, Tumbler Back and Stand.

This full warranty and the limited warranties apply when the appliance is located in the United States or Canada. Appliances located elsewhere are covered by the limited warranties only, which includes parts which fail during the first year.

**OWNER'S RESPONSIBILITIES** include proper installation, providing normal care and maintenance in accordance with the Use & Care instructions, providing proof of purchase on request, and making the appliance reasonably accessible for service.

**WARRANTY SERVICE:** Under the full warranty, service must be performed by an Authorized Jenn-Air Service Contractor. To obtain service, contact the dealer from whom the unit was purchased, an authorized service contractor, or contact Jenn-Air Customer Assistance, c/o Maytag Customer Service, P.O. 2370, Cleveland, TN 37320-2370, 1-800-688-1100 (United States and Ontario) or 1-615-472-3333. Please include model number, serial number, and date of original purchase in all correspondence. Service will be provided during normal business hours. All replacement parts assume the unused portion of this warranty.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.



3035 SHADELAND • INDIANAPOLIS, INDIANA 46226-0901

Should you still have a problem, write to: Major Appliance Consumer Action Panel, 20 North Wacker Drive, Chicago, Illinois 60606.

MACAP is an industry sponsored but independent group of consumer experts who receive and act on complaints from appliance owners.

**NOTE:** When writing about an unsolved service problem, please include the following information:

- (a) Your name, address, and telephone number;
- (b) Model number and serial number (found on upper left corner of the dryer door recess) of your appliance;
- (c) Name and address of your dealer and date the appliance was bought;
- (d) A clear description of the problem you are having.